

Orlando Federal Credit Union

Account Closing Interview



Account Number: Teller #.

Account Closed Effective Date: Branch:

To help us in assisting members in the future, please check the box that most closely applies to the reason(s) you're closing your account.

- Closed to remove joint.
- Relocating out of town or state.
- Inconvenient access to the Credit Union. Where do you live or work that makes it inconvenient? (We ask because we're planning future branches).

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- Changing Jobs (Closing for this reason is not required...once a member, always a member).
 - Retiring from current job (Closing for this reason is not required...once a member always a member).
 - Other than listed above (please list specifics below):

Were you satisfied with your Credit Union membership? Yes No

Comments

By signing below, you, the "Account Holder," accept responsibility for any and all transactions (e.g. ACH; Debit Card transactions) that clear your account after the **Account Closed Effective Date**. The account holder must cancel all recurring transactions and ensure that all transactions have cleared. In the event a transaction comes through after the **Account Closed Effective Date**, the account will be re-opened and the account holder will be responsible for any negative balances. Any negative balances will be reported to the Credit Bureau and turned over to external Collections after 45 days. Upon account closing, you are also required to return any Orlando Federal Credit Union credit cards. There is a **\$25 fee per card** outstanding.

Member Signature: _____

Employee Signature: _____

Thank you for your membership!